



Greenwich Commission on Aging *TechCONNECTT* Policy

What is TechCONNECTT?

TechCONNECTT is a collaborative program of the Greenwich Commission on Aging and Greenwich Country Day School dedicated to improving digital and media literacy among Greenwich residents age 62 and older.

The *TechCONNECTT* program was created to address inequities in digital literacy, access to technology and barriers to online access for older adults.

TechCONNECTT strives to enhance communication and access to information, strengthen connection with others and the larger community and encourage engagement in programs and services that enrich and support aging-in-place.

Who is eligible to participate in *TechCONNECTT*?

Town of Greenwich residents age 62 and older that meet the following income criteria are eligible to submit an application for consideration. Eligibility for *TechCONNECTT* is solely based on age (62+) and income. Assets are not considered.

Family Size	Income Limits
	300 % of FPL (Federal Poverty Level)
1 (Single)	\$40,770/ year (\$3,398/month)
2 (Couple)	\$54,930/year \$4,578/month

Age eligible residents that are currently enrolled in, or receive benefits or services through the following programs are also eligible to apply:

- Medicaid
- Medicare Savings Program
- SNAP
- Greenwich Department of Human Services

What do participants in the *TechCONNECTT* program receive?

All approved *TechCONNECTT* participants will receive the following:

- Free broadband installation of the primary residence (by Altice) and **1 year** of free internet service.
- A new Tablet computer (maximum of **1** per household)
- **3** mandatory training sessions

How can I apply for *TechCONNECTT*?

All residents that meet the qualifying criteria for both age and income are welcome to submit a completed application for consideration to the Greenwich Commission on Aging.

Applications are available as follows:

- **Town of Greenwich website** www.greenwichct.gov
- **Commission on Aging and Senior Center**
299 Greenwich Avenue
203-862-6710
- **Greenwich Department of Human Services**
101 Fieldpoint Road
203-622-0078

Important information to know about your application and the *TechCONNECTT* program...

- Applicants must submit verification of income from all sources (such as a signed copy of their most recently filed U.S. Income Tax Return -Form 1040) OR verification of enrollment in Medicaid, Medicare Savings Program or SNAP. Any Information provided may be verified to the extent permitted by law, including age, identity, residency, income or enrollment in a government assistance program.
- All applications will be date-stamped when received and applicants will be informed of the status of their application in a timely fashion.
- All information provided is confidential and will only be used to determine eligibility in the *TechCONNECTT* program. All sensitive information provided will be returned to the applicant or destroyed to ensure confidentiality.
- Currently, a maximum of 100 individuals/households will be accepted into the program on a first-come, first serve basis.
- Tablets received through *TechCONNECTT* cannot be gifted, sold or assigned and are intended for use by the applicant(s).
- After completion of 3 mandatory training sessions provided by Greenwich Country Day School students and faculty, additional tech-support will be provided on an as needed basis. Core curriculum covers device familiarity, functionality and basic skills development. See attached.
- After 1 year, monthly fees for continued internet service will be the responsibility of the applicant.

Concerns or Questions?

Contact the [Greenwich Commission on Aging at 203-862-6710](http://www.greenwichct.gov) if you have any questions about the *TechCONNECTT* program or require a reasonable accommodation or assistance in submitting an application.

TechCONNECT CORE CURRICULUM

1. Device familiarity and functionality
 - how to unlock, lock and charge the device
 - how to connect to Wi-Fi and internet basics
2. Cyber security
3. Create an email address and password
 - send and retrieve email
4. Zoom and other web conferencing platforms that are used for audio and/or video conferencing (social engagement/tele-health)
5. On-line purchasing and security settings
6. Social Media and security settings
7. Exploring popular websites, aps, etc...
8. Who to call when questions or problems arise

Additional/requested topics will be explored after completion of the core curriculum and determined by consensus of program participants.